

Iseikai International General Hospital

Outpatient Concierge Service

The concierge service at Iseikai International General Hospital is a special service designed to reduce waiting time for patients and people accompanying them, allowing them to have a more comfortable visit.

Appointment Booking

You can book an appointment using our dedicated LINE service with our concierge. If you contact us via LINE during consultation hours, we will respond promptly.



Reception & Guidance

Our concierge will greet you at the first-floor entrance and guide you directly to your department without waiting at the reception.

*Please note that if any tests are required, there may be some waiting time.



After Your Consultation

The concierge will be waiting near the consultation room and will guide you to the payment counter after your visit. Your payment processing will be prioritized.



Medication

If medication is prescribed, the pharmacist will prioritize the confirmation of the prescription.

*Please note that depending on the type of medication, there may be a waiting time.



Send-off Service

A concierge will escort you to the first-floor entrance or the designated parking area.

*If a taxi is required, the concierge will arrange it for you.



Fee

44,000 yen (tax included) / **per visit**

*Even if you visit multiple departments in a day, the fee remains a flat rate of 44,000 yen.

If you continue to visit the same department but on a different reservation date, the fee will be charged each time.

Application Method

Please scan the QR code and apply via the application form.



Reception Service Promotion Office Staff



Chief: Yukiko Tanaka(English)
(Medical Interpreter)
Certified in Service Hospitality Practical Examination Level 1
English Proficiency Level 1 / TOEIC® Score 900+
Completed Osaka University Medical School Interpreter Training Course



Emi Kimura
Human Dock SOPHIA
Hospitality Instructor and VIP Service Manager